

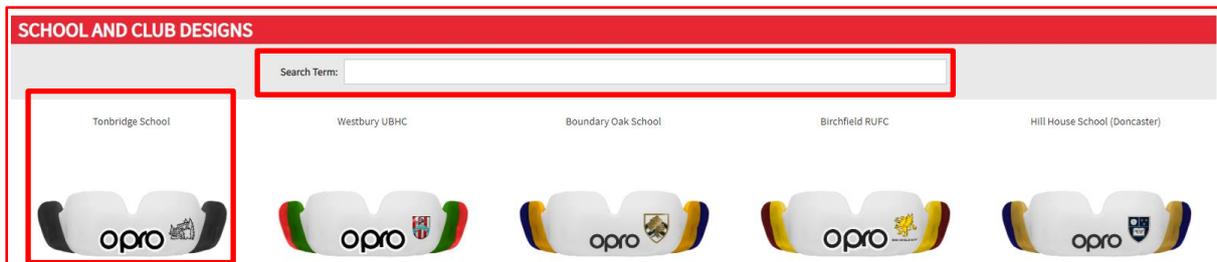


OPRO: How to Order a Custom-Fit Mouthguard

Step 1: Go to the OPRO website www.opro.com and if your school/club doesn't have a custom design, please skip to **Step 3** to create your own design, or **Step 4** to choose from one of our special designs.



Step 2a: If you know your school/club has its own custom design, click on the 'SCHOOLS AND CLUBS' tab. You will then be given a selection of designs where you can search for your custom design by typing your school/club name into the search bar. Simply click on your design to be taken to the next stage.



Step 2b: Once you've selected your design, the next step is to choose your mouthguard requirements. Firstly you need to choose your desired **Protection Level**. Then you need to decide whether or not you want **D30** and finally **Antimicrobial Protection**.

Next is the **Impression Method** and it's vital you select the correct option here. *If you're expecting to have your impression taken at your school/club, you must select 'Impression Visit'. This lets us know that you will be in attendance at the impression visit.*

If you are planning on completing the impression yourself, you should select 'Home Impression Kit'. Once completed, select 'NEXT STEP' and you will be taken to the next stage. (you can now skip to **Step 5**).

Start choosing from the options below to build your Custom-Fit Mouthguard.

Protection Level : Hi-Impact	✓	?
D30 : No	✓	?
Antimicrobial : No	✓	?
Impression Method : Impression Visit	✓	?
Quantity : 1	✓	?

* denotes a required field.

NEXT STEP

If you're unsure about any of the options, please refer to the '?'

Step 3a: If your school/club doesn't have a custom design or you'd rather just create your own, you should click the 'MOUTHGUARD COLOURS' tab. You will then be able to choose which colours you would like on your mouthguard.

MOUTHGUARD COLOURS

Five Stripes Four Stripes **Three Stripes** Two Stripes Single Colour

Start choosing from the options below to build your Custom-Fit Mouthguard.

Protection Level D30 Antimicrobial Impression Method Quantity

* denotes a required field.

NEXT STEP

Step 3b: You're able to select up to 5 different colours. Once you've decided how many you'd like, select the desired stripe option. Now you'll see corresponding drop-down boxes for each stripe where you can choose from a selection of 21 different colours.

MOUTHGUARD COLOURS

Five Stripes Four Stripes **Three Stripes** Two Stripes Single Colour

£56.99

Start choosing from the options below to build your Custom-Fit Mouthguard.

Protection Level : HI-Impact D30 : No Antimicrobial : No Impression Method : Impression Visit Quantity : 1

* denotes a required field.

NEXT STEP

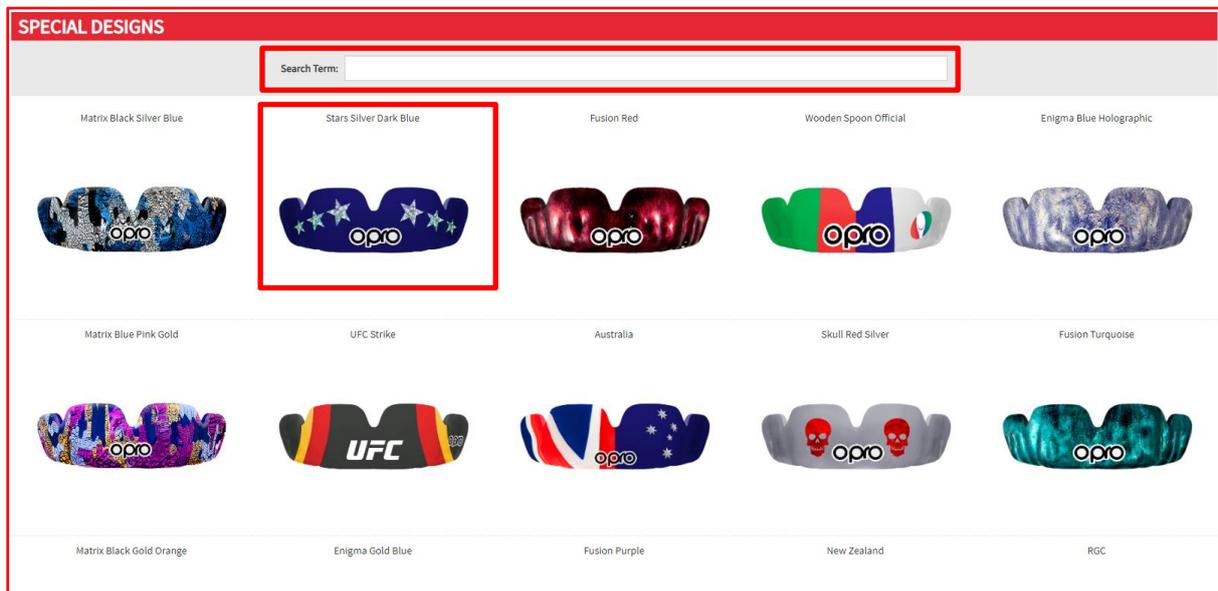
Step 3c: You may select any colour of your choice for each stripe. After you've chosen your colours, the next step is to choose your mouthguard requirements. Firstly you need to choose your desired **Protection Level**. Then you need to decide whether or not you want **D30** and finally **Antimicrobial Protection**.

Next is the **Impression Method** and it's vital you select the correct option here. **If you're expecting to have your impression taken at your school/club, you must select 'Impression Visit'. This lets us know that you will be in attendance at the impression visit.**

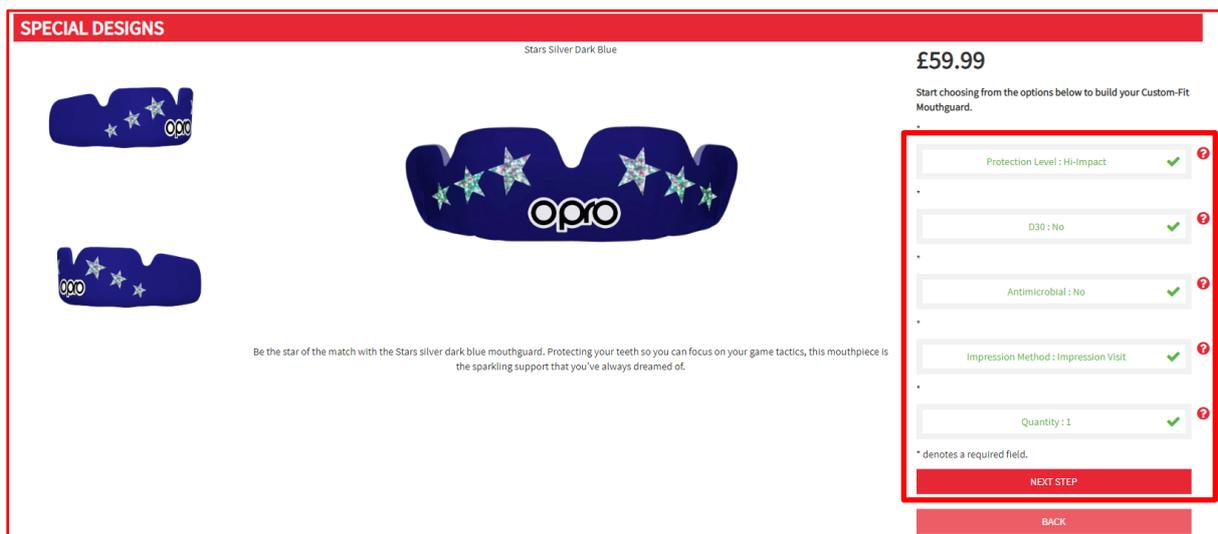
If you are planning on completing the impression yourself, you should select 'Home Impression Kit'. Once completed, select 'NEXT STEP' and you will be taken to the next stage. (you can now skip to **Step 5**).

If you're unsure about any of the options, please refer to the '?'

Step 4a: If you would rather choose from one of our own designs, click the ‘Special Designs’ tab. This will take you to another selection box containing all of our special designs. Simply click on the mouthguard design of your choice or if you know the design name, type this into the search bar.



Step 4b: After you’ve chosen your special design, After you’ve chosen your colours, the next step is to choose your mouthguard requirements. Firstly you need to choose your desired **Protection Level**. Then you need to decide whether or not you want **D30** and finally **Antimicrobial Protection**. Next is the **Impression Method** and it’s vital you select the correct option here. **If you’re expecting to have your impression taken at your school/club, you must select ‘Impression Visit’.** This lets us know that you will be in attendance at the impression visit. If you are planning on completing the impression yourself, you should select ‘Home Impression Kit’. Once completed, select ‘NEXT STEP’ and you will be taken to the next stage.



If you’re unsure about any of the options, please refer to the ‘?’

Step 5a: Once you've created your mouthguard, the next step is to input your personal details. If you wear a **brace or a retainer**, make sure to select the correct option. We also need to know your **date of birth** so we can provide the ideal impression materials and help us keep track of your order, finally to let us know if you have any **allergies**.

£56.99

We just need a few more details to process your order. Please fill in the boxes below.

Ortho: No Orthodontic brace worn ✓

Date of Birth: 01/1985 ✓

Gender: Male ✓

Other Comments: No allergies. ✓

School/Club Name: John Smeaton Community College - Leeds ✓

John Smeaton Community College - Leeds

Forename: John ✓

John

Surname: Smith ✓

Smith

* denotes a required field.

EDIT MOUTHGUARD

ADD TO BASKET & BUILD ANOTHER

ADD TO BASKET & CHECK-OUT

£59.99

We just need a few more details to process your order. Please fill in the boxes below.

Ortho: No Orthodontic brace worn ✓

Date of Birth: 01/1985 ✓

Gender: Male ✓

Other Comments: No allergies. ✓

Forename: John ✓

Surname: Smith ✓

* denotes a required field.

EDIT MOUTHGUARD

ADD TO BASKET & BUILD ANOTHER

ADD TO BASKET & CHECK-OUT

Step 5b: If you're attending your school/clubs impression visit, you will need to input the 'School/Club Name'. **This will act as your booking for the impression visit.** (If you opted for the Home Impression Kit, you won't be given this option). Next, you'll need to state your forename and surname as this will be present on the mouthguard. **Once you've input all of the information, you have the option of clicking 'ADD TO BASKET & BUILD ANOTHER' to get a second mouthguard for HALF PRICE.** Click 'ADD TO BASKET & CHECK-OUT' to take your Custom-Fit mouthguard to check-out.

MY BASKET

John Smith, Stars Silver Dark Blue, HI-Impact, Home Impression Kit, No Orthodontic brace worn ✕

Qty 1 | Edit

Sub total £59.99

T&CS APPLY

REMEMBER

TOTALS

TOTAL £59.99

Delivery is free to UK addresses. For non UK addresses, see delivery options later.

CONTINUE SHOPPING

GO TO CHECKOUT

Step 5c: Once you arrive at the basket, make sure to double check all the details, then click 'GO TO CHECK-OUT'.

Step 6a: The next stage involves filling in some personal details. You'll need to state your delivery address and billing address and once you've filled in all required fields, you can click 'NEXT STEP'.

The screenshot shows a checkout page with a progress bar at the top indicating three steps: 1. BILLING DETAILS (active), 2. DELIVERY INFORMATION, and 3. CONFIRM ORDER. Below the progress bar is the heading 'CHECKOUT' and a note 'Fields marked * are required'. The page is divided into two columns: 'Personal Details' and 'Address Finder'. The 'Personal Details' column contains input fields for First Name*, Last Name*, Email Address*, Telephone*, and Mobile. The 'Address Finder' column contains a 'Search for an address' input field and a 'Delivery Address' label. A red box highlights the 'Billing Address' section, which includes a 'Postal Name' input field.

Step 6b: If you chose to use the Home Impression Kit, you'll now be taken through the delivery page, where it will default to free standard delivery. Then click 'NEXT STEP'.

The screenshot shows a delivery information page with a progress bar at the top indicating three steps: 1. BILLING DETAILS, 2. DELIVERY INFORMATION (active), and 3. CONFIRM ORDER. Below the progress bar is the heading 'DELIVERY INFORMATION' and a note 'Please select your preferred delivery method'. The page features a 'Delivery Method' label and a radio button selection for 'Standard Delivery UK - £0.00'. At the bottom, there are two buttons: 'PREVIOUS STEP' and 'NEXT STEP'.

Step 6c: You will be brought to the confirmation stage where you can check through your order. Then click 'PAY BY CREDIT CARD'.

The screenshot shows a confirmation page with a table of order items. The table has columns for DESCRIPTION, PRICE, QUANTITY, and SUB TOTAL. The first row shows 'John Smith, Stars Silver Dark Blue, Hi-Impact, Impression Visit (Abingdon John Mason School - Abingdon), No Orthodontic brace worn' with a price of £59.99, a quantity of 1, and a sub total of £59.99. Below the table, there is a 'Total To Pay' of £59.99. Two checkboxes are visible, both checked and highlighted with red boxes: 'Ticking this box confirms that you agree to our Terms & Conditions, Returns and Privacy policies.' and 'Please add me to your mailing list so that I can be kept updated with product releases and offers.'. A 'Please remove before live' button is also present. At the bottom, there are two buttons: 'PREVIOUS STEP' and 'PAY BY CREDIT CARD'.

DESCRIPTION	PRICE	QUANTITY	SUB TOTAL
 John Smith, Stars Silver Dark Blue, Hi-Impact, Impression Visit (Abingdon John Mason School - Abingdon), No Orthodontic brace worn	£59.99	1	£59.99

Total To Pay £59.99

Step 7a: The final stage of the ordering process is to pay for the mouthguard.

Your card details

Name
john smith

Card
0000 0000 0000 0000

Expiry MM / YY **CVC** 123

[← Back](#) [Confirm card details >](#)

Step 7b: You will then be taken to a page where you have to enter your payment details.



OPROGROUP Limited
Order description: Your order with OPRO, Web reference: 574480000001

To pay
£59.99

How do you want to pay?

-  **Pay with PayPal** [Faster. Safer. Easier.](#) >
- [What is PayPal? Create a PayPal account here](#)
-  **VISA** Visa >
-  **VISA** Visa Debit >
-  **VISA** Visa Electron >
-  **MasterCard** >
-  **Debit MasterCard** >
-  **Maestro** >

[← Cancel](#)

Your payment is secured by 

Step 7c: Once your payment details have been confirmed, your **order** is complete and you are officially **booked** onto your school/club's impression visit or you'll receive your home impression kit in the post.